

WANT TO FIND OUT MORE?

To learn more about the work of ITCH Network, please visit our website at:

www.itcanhelp.org.uk

Or write to us at:

ITCH Network (BCS)
Block D
North Star House
North Star Avenue
Swindon
SN2 1FA

Or e-mail us at:

info@itcanhelp.org.uk

Or telephone us on (mobile):

07985 779071

We need people with computer knowledge to work as volunteers. If you would like to help, please contact us as above.

DO YOU NEED HELP?

Then please contact the ITCH Network Client Helpline via the AbilityNet freephone (and Minicom) on:

0800 269545

Or e-mail:

enquiries@abilitynet.org.uk

And ask for help from an ITCH Network Volunteer

Local Contact Information

**Got computer problems?
Difficulty getting support?**



**Offering free
local computer
assistance to
disabled people**



ITCH Network is a programme of the British Computer Society.
Registered Charity No 292786

BCS Patron: HRH The Duke of Kent

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ITCH network

WHAT IS ITCH NETWORK?

ITCH stands for Information Technology Can Help. Founded in 1994, we are a network of volunteers who provide FREE computer support to disabled people. We visit people in their own homes and at other locations such as residential homes and day centres.

In the past three years alone, volunteers have made 3,000 visits, solving many hardware and software problems and helping people to gain confidence using a computer.

WHO'S BEHIND THE SCHEME?

ITCH Network is a programme of The British Computer Society (BCS). BCS is the industry body for IT professionals. It has had an involvement in the voluntary disability sector for more than 25 years, focusing on how computer

technology can help disabled people. ITCH Network now covers the majority of counties and is steadily expanding its operations to cover the entire UK.

HOW CAN ITCH NETWORK HELP?

We can help you in the following ways:

- q Provide impartial advice on computer hardware and software
- q Install new equipment and software
- q Help you to get connected to the internet and use e-mail
- q Get you started with standard packages such as word processing
- q Solve technical problems that may arise
- q Give advice and assistance with hardware and software upgrades
- q Help you to get the best out of your computer and software

ITCH NETWORK AND ABILITYNET

ITCH and AbilityNet are working in partnership to provide the most effective service possible to disabled people. AbilityNet (www.abilitynet.org.uk) is the UK's leading provider of expertise on computing for people with any type of disability.



“Having been severely affected by Motor Neurone Disease, which has put me in a wheelchair, taken away my speech and handwriting ability, I know from first hand experience how computers and communication devices can help people with severe disabilities. “But I was lucky. I could use computers and had a son in the computer business. But it was knowing that others weren’t so fortunate that inspired me to set up the network.”

Ken Stoner - Founder & Chairman
ITCH Network